



November 2, 2021

**VIA ELECTRONIC FILING**

The Honorable Jocelyn Boyd  
Chief Clerk/Administrator  
**Public Service Commission of South Carolina**  
101 Executive Center Drive  
Columbia, South Carolina 29210

RE: Report after Restoration of Natural Gas Service  
Docket No. NDI-2021-\_\_\_\_-G

Dear Ms. Boyd:

Dominion Energy South Carolina, Inc. ("DESC") hereby submits the following written report in compliance with Public Service Commission of South Carolina ("Commission") Regulation 103-414, which requires DESC to notify the Commission and the South Carolina Office of Regulatory Staff ("ORS") by telephone of "any interruption of [natural gas] service affecting its entire system or major division thereof, or any major community or any important division, consisting of at least fifty customers, of a community . . . as soon as practicable after it comes to the attention of [DESC]" and to provide a complete written report to the Commission and ORS after restoration of service, if the interruption of service is more than six hours in duration.

On October 27, 2021, at approximately 11:20 a.m., a third-party contractor damaged an 8-inch natural gas distribution main off of Highway 9, near North Myrtle Beach, South Carolina. The natural gas line had been marked, but the location marks were outside of the 3-foot tolerance zone, resulting in the third-party contractor striking the line.

DESC secured the leak at approximately 1:45 p.m., by turning off a valve, resulting in the loss of service to 390 customers. In compliance with Commission Regulation 103-414, DESC provided telephonic notice to the Commission and the ORS of the interruption of natural gas service affecting more than fifty (50) customers.

DESC made the necessary repairs, and natural gas service was restored to 375 customers by 7:00 p.m. on October 28, 2021. Service to 12 other customers, who were not at home initially, was restored by 3:00 p.m. on November 1, 2021. As of this time, the remaining 3 services are vacant, and DESC is awaiting permission from those customers to restore service.

By copy of this letter and pursuant to Commission Regulation 103-414, DESC is providing the ORS with this report.

The Honorable Jocelyn G. Boyd

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If you have any questions, please do not hesitate to contact us at your convenience.

Very truly yours,



Matthew W. Gissendanner

MWG/kms

cc: Andrew Bateman, Esquire  
Johnny Eustace, South Carolina Office of Regulatory Staff  
(all via electronic mail and First-Class U.S. Mail)